



Requesting New ID Cards

Did you know you can find a variety of health care tools and resources at www.meritain.com?

The Meritain Health® Member website gives you 24-hour access to a number of tools and resources that can help you manage your health benefits.

On the website you can:

- Check your eligibility and benefits.
- Find the status of claims.
- View your Explanation of Benefits (EOBs).
- Review your benefit plan document.
- Request additional ID cards, or view and print a temporary ID card.

How to request additional ID cards

Once you've logged into the website, simply click on the *Member ID Cards* link located in the *Coverage* section.

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Messages and Links Welcome! Eric Dean Kleinhenn

Plan Benefits and Coverage Claims Tools and Resources Find Care Subrogation Submit a Claim

Coverage

Medical Dental Vision Rx Other

All Coverages >

Group ID	Group Name	Name	Effective Date
12721	WEST BOCA SPORTS MED CTR	ERIC DEAN KLEINHENN (Self)	01/01/2021
12721	WEST BOCA SPORTS MED CTR	GHOLA KLEINHENN (Married Spouse)	01/01/2021

Member Resources View All >

My Wellness
Healthcare Blue Book
Teladoc
24x7 Nurse Line
98Point6

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Next, simply select how you would like to receive your ID cards—email, download, print or fax. If requesting printed cards, confirm your information is correct, select the *I Accept* checkbox and click *Submit*. Meritain Health will mail the card(s) to your address on file.

Please fill out your email information, select the *I Accept* checkbox and click *Submit* if requesting ID card to be sent to your email.

Benefits and Coverage / ID Card

ID Card

Card 1 of 1

Front View


Meritain Health
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Customer Service and Eligibility Inquiries
800.925.2272
www.MERITAIN.com

Member

Group #: 11378
Member: **MEMBER NAME**
Member ID: **MEMBER ID NUMBER**
Division: 001

Medical Plan

Coverage:
Aetna Network

Plan: Aetna Choice POS II
Deductible and OOP Amounts (Single/Family):
INN Ded \$XXXX/\$XXXX OOP \$XXXX/\$XXXX
OON Ded \$XXXX/\$XXXX OOP \$XXXX/\$XXXX
Office Visit \$XX Specialist \$XX UC \$XX ER \$XXX

Dental/Vision Plan

Dental Plan: Aetna Dental Administrators
Coverage:
Vision Plan:
Coverage:

Pharmacy Plan

RXBIN: 004336
RXPCN: ADV
RXGRP: RX2738
Member: 866.475.7589
Pharmacy: 800.364.6331
RX Deductible \$XXX Indl \$XXX Family
RX OOP Max \$XXXX Indl \$XXXX Family
Generic \$XX Preferred \$XX Non-Preferred \$XXX

Back View

Claims Submission


Mail ALL Claims & Correspondence to:
Meritain Health
PO Box 853921
Richardson, TX 75085-3921
EDI: Change Healthcare 41124 or
McKesson/Relay Health 1708 or 4561
NY Electing
Aetna participating Doctors and Hospitals
are independent providers and are neither
agents nor employees of Aetna.
Contact 800.343.3140 for assistance in
locating an In-Network Provider.

Eligibility

Call 800.925.2272 or visit
www.MERITAIN.com for inquiries
regarding eligibility, claims and plan
benefits.

Pre-certification

For Pre-certification call: 800.242.1199. Failure
to comply with your plan's pre-certification
requirements may result in a reduction of
benefits.
24-Hour Automated Customer Service:
800.566.9311 or www.MERITAIN.com


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Please choose how you would like to receive the ID Card

@ Email

Download and Print PDF

Order by Mail

Fax

Ericdean@comm.com

Disclaimer

This information is being provided to you as an informational tool and is not a guarantee of benefits. All plan terms and conditions must be met to continue plan eligibility.

☐ I Accept *



Cancel

Submit

If you need more information, we're here to help. Just call Meritain Health using the number on your member ID card.

Simple. Transparent. Versatile.

At Meritain Health®, we're creating unrivaled connections.

Follow us:  @meritainhealth |  Meritain Health

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